

SHIFT LEAD TRAINING PLAN



franchise
internal

OVERVIEW: This Training Plan is an at a glance view of your training for you, and your GM to schedule your training based on four weeks of training, for five days each week. For more specific details about your Training, check out your digital Shift Lead Book on OneSource.

WEEK 1

SHIFT 1

- Shift Lead Orientation Course
- Shift Lead Orientation OTJ

SHIFT 2

- Safety and Security Course
- Safety and Security OTJ

SHIFT 3

- Food – Product Quality Course
- Food – Product Quality OTJ

SHIFT 4

- Scheduling and Deployment Course
- Scheduling and Deployment OTJ

SHIFT 5

- Bottleneck Management and Speed Course
- Bottleneck Management and Speed OTJ

WEEK 2

SHIFT 1

- See digital Shift Lead Book for more details

SHIFT 2

- eRestaurant Overview Course
- eRestaurant Overview OTJ

SHIFT 3

- eRestaurant Inventory Course
- eRestaurant Inventory OTJ

SHIFT 4

- Shift Lead Opening Course
- Shift Lead Opening OTJ

SHIFT 5

- See digital Shift Lead Book for more details

WEEK 3

SHIFT 1

- See digital Shift Lead Book for more details

SHIFT 2

- See digital Shift Lead Book for more details

SHIFT 3

- Shift Lead Closing Course
- Shift Lead Closing OTJ

SHIFT 4

- Leading Culture Course
- Leading Culture OTJ

SHIFT 5

- Service Course
- Service OTJ

WEEK 4

SHIFT 1

- See digital Shift Lead Book for more details

SHIFT 2

- People Course
- People OTJ

SHIFT 3

- Customer Satisfaction Course

SHIFT 4

- MIC Certification Course

SHIFT 5

- See digital Shift Lead Book for more details

NEED MORE? For more details about your Training, check out your digital Shift Lead Book on OneSource!